

Massachusetts Student Privacy Alliance

STUDENT DATA PRIVACY SPECIAL TERMS AND CONDITIONS

This Student Data Privacy Special Terms and Conditions dated September 26, 2016 (hereinafter “Agreement”) is by and between **Wayland Public Schools (“WPS”)** and Worcester Polytechnic Institute (“Contractor”), a contractor performing institutional services and functions that will require student data to perform those services and functions:

1. Contractor and **WPS** have contracted for the Contractor to provide ASSISTments (“the Services”), which are institutional services and functions, to **WPS**. In the course of performing the Services, Contractor will obtain confidential student records and/or confidential student record information that contain personally identifiable student records, data and/or personally identifiable information and other non-public information, including but not limited to student data, meta data and user content (“Data Files”). **WPS** and Contractor acknowledge and agree that this Agreement is for the purpose of sharing Data Files between the parties in a manner consistent with the Family Education Records Privacy Act of 1974 (“FERPA”) and Massachusetts student record regulations, 603 C.M.R. 23.00 (“State Regulations”). The Data Files will be used by the Contractor and its employees to populate student data only for the purpose of delivering these Services. Contractor further acknowledges and agrees that all copies of such Data Files, including any modifications or additions to Data Files or any portion thereof from any source, are subject to the provisions of this Agreement in the same manner as the original Data Files. The ability to access or maintain deanomized Data Files and/or any portion thereof under this Agreement shall not under any circumstance transfer from Contractor to any other party.

2. Contractor acknowledges and agrees that it shall adhere to the requirements set forth in both federal and state law regarding the use and re-disclosure of the any personally identifiable information contained within the Data Files. Contractor also acknowledges and agrees that it shall not make any re-disclosure of any deanomized Data Files without the express written consent of **WPS**. Additionally, Contractor agrees that only authorized employees of the Contractor directly involved in delivering the Services shall have access to the deanomized Data Files or any portion thereof, including without limitation, any student data, meta data, user content or other non-public information and/or personally identifiable information contained in the Data Files and that it and its employees shall protect the confidentiality of the Data Files or any portion thereof, including without limitation, any student data, meta data, user content or other non-public information and/or personally identifiable information contained in the Data Files in such a way that parties other than officials of **WPS** and their authorized agents cannot identify any students.

3. Contractor also acknowledges and agrees to:
 - (i) Use deanomized Data Files shared under this Agreement for no purpose other than in connection with and through the provision of the Services provided under this Agreement with **WPS**.
 - (ii) use reasonable methods, including but not limited to, appropriate technical, physical and administrative safeguards, that reflects technology best practices and is consistent with industry standards, to protect the Data Files and/or any portion thereof from re-disclosure that is created, sent, received, stored, processed or transmitted in connection with the Services under this Agreement while the Data Files and/or any portion thereof contained therein is

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- both at rest and in transit. Contractor further acknowledges and agrees to conduct periodic risk assessments and remediate any identified security and privacy vulnerabilities in a timely manner.
- (iii) not share the deanomized Data Files received under this Agreement with any other entity without prior written approval from WPS and the prior written approval of the parent/guardian of the student or eligible student.
 - (iv) not sell the Data Files and/or any portion thereof.
 - (v) not to use the Data Files and/or any portion thereof to market or otherwise advertise directly to students and/or their parents/guardians.
 - (vi) not to use the Data Files and/or any portion thereof to inform, influence or guide marketing or advertising efforts or to develop a profile of a student or group of students for any commercial or other purposes.
 - (vii) not to use the Data Files and/or any portion thereof contained therein for the development of commercial products or services.
 - (viii) Contactor further acknowledges that data mining or scanning of user content for the purpose of advertising or marketing to students or their parents/guardians is expressly prohibited.
 - (ix) notify the Director of Technology for WPS in writing within three (3) days of its determination that it has experienced a data breach, breach of security, privacy incident or unauthorized acquisition or use of any Data Files and/or any portion thereof contained therein. Contractor agrees that said notification shall include, to the extent feasible, the date or approximate dates of such incident and the nature thereof, the specific scope of said breach (i.e., what data was accessed, used, released or otherwise breached, including the names of individual students that were affected by said breach) and what actions or steps with respect to the incident that Contractor plans to take or has taken in response to said breach. Additionally, Contractor agrees to adhere to all requirements in the Massachusetts Data Breach law and in federal law with respect to a data breach related to the Data Files, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach. Contractor further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Data Files or any portion thereof, including personally identifiable information and agrees to provide WPS, upon request, with a copy of said written incident response plan.
 - (x) not provide any Data Files or any portion thereof to any party ineligible to receive student records and/or student record data and information protected by FERPA and State Regulations or prohibited from receiving the Data Files or any portion thereof and/or any personally identifiable information from any entity under 34 CFR 99.31(a)(6)(iii).
 - (xi) maintain backup copies, backed up at least daily, of Data Files in case of Contractor system failure or any other unforeseen event resulting in loss of Data Files or any portion thereof.
 - (xii) not use, disclose, compile, transfer, sell the deanomized Data Files to any third party or other entity or allow any other third party or other entity to use, disclose, compile, transfer or sell the deanomized Data Files and/or any portion thereof.
 - (xiii) in the event of the Contractor and/or any of its subcontractors or agents to which the Contractor may have transferred Data Files or any portion thereof has technology or storage

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- media that has failed and needs to be replaced or serviced, to ensure that all Data Files or any portions thereof that are contained therein are sanitized, erased and/or otherwise destroyed. Contractor also will provide WPS with written certification, including an inventory of its Data Files destruction, within fifteen (15) days of any such occurrence.
- (xiv) upon receipt of a litigation hold request from WPS, immediately implement a litigation hold and preserve all documents and data relevant identified by WPS and suspend deletion, overwriting, or any other possible destruction of documentation and data identified in, related to, arising out of and/or relevant to the litigation hold.
 - (xv) upon receipt of a request from WPS, allow WPS to audit the security and privacy measures that are in place to ensure protection of the Data Files or any portion thereof.
 - (xvi) cooperate fully with WPS and any local, state, or federal agency with oversight authority/jurisdiction in connection with any audit or investigation of the Contractor and/or delivery of Services to students and/or WPS, and shall provide full access to Contractor's facilities, staff, agents and WPS Data Files and all records pertaining to the Contractor, WPS Data Files and delivery of Services to WPS. Failure to cooperate shall be deemed a material breach of the Contract.
 - (xvii) not assign, subcontract or in any way transfer any interest in this Agreement without the prior written consent of WPS.
4. Contractor certifies under the penalties of perjury that it complies with all federal and state laws, regulations and rules as such laws may apply to the receipt, storing, maintenance or access to personal information, including without limitation, all standards for the protection of personal information of residents of the Commonwealth and maintaining safeguards for personal information. Contractor hereby further certifies under penalties of perjury that it has a written comprehensive information security program that is in compliance with the provisions of 201 C.M.R. 17.00 et seq. Further, the Contractor hereby certifies under the penalties of perjury that it shall fully comply with the provisions of the federal Family Educational Rights Privacy Act, 20 U.S.C. §1232g and regulations promulgated thereunder and Massachusetts student records law and regulations, including without limitation, 603 C.M.R. 23.00 et seq., and to fully protect the confidentiality of any student data, meta data, user content or other non-public information and/or personally identifiable information provided to it or its representatives. Contractor further represents and warrants that it has reviewed and complied with all information security programs, plans, guidelines, standards and policies that apply to the work it will be performing, that it will communicate these provisions to and enforce them against its subcontractors and will implement and maintain any other reasonable and appropriate security procedures and practices necessary to protect personal information and/or student record information from unauthorized access, destruction, use, modification, disclosure or loss. Contractor also represents and warrants that if the Data Files or any portion thereof, including without limitation, any student data, meta data, user content or other non-public information and/or personally identifiable information, is to be stored on a laptop or other mobile electronic device, that such electronic devices are encrypted and that all such devices will be scanned at the completion of any contract or service agreement and/or research study or project to ensure that no personal information and/or student record information is stored on such electronic devices. Furthermore, Contractor represents and warrants that it has in place a service that will allow it to wipe the hard drive on any stolen laptop or mobile electronic device remotely and have purchased locks for all laptops and mobile electronic devices and have a protocol in place to ensure use by employees.

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5. Contractor represents, warrants and agrees that its terms of service/terms and conditions of use, license agreement and/or privacy policies dated September 26, 2016 shall be amended as it relates to the Services as follows:
- (i) Any provision contained in the Contractor's terms of service, terms and conditions of use, license agreement and/or privacy policies regarding the Town and/or WPS, as a user, to indemnify the Contractor are hereby deleted in their entirety.
 - (ii) Any provision in the Contractor's terms of service, terms and conditions of use, license agreement and/or privacy policies that require that the Town and/or WPS, as a user, to carry insurance coverage are hereby deleted in their entirety.
 - (iii) Any provision in the Contractor's terms of service, terms and conditions of use, license agreement and/or privacy policies which specifically disclaim all implied warranties or merchantability, non-infringement and fitness for a particular purpose, the implied conditions of satisfactory quality and acceptance as well as any local jurisdictional analogues to the above and other implied or statutory warranties are hereby deleted in its entirety.
 - (iv) Any provision in the Contractor's terms of service, terms and conditions of use, license agreement and/or privacy policies by which the Town and/or WPS is specifically releasing the Contractor from liability are hereby deleted in their entirety.
 - (v) Any changes that the Contractor may make, from time to time, to its terms of service, terms and conditions of use, license agreement and/or privacy policies, shall not apply to the terms of these Services unless the Contractor and Town and/or WPS agree to such changes in writing.
 - (vi) The laws of the Commonwealth of Massachusetts shall govern this Agreement and the parties agree to be bound by the laws of the Commonwealth of Massachusetts in the resolution of any dispute concerning any of the terms and conditions of this Agreement and consent to the jurisdiction of the United States Court for the District of Massachusetts and/or the trial courts of Massachusetts for any actions arising out of or related to this Agreement and any governing law and or choice of law provisions in the Contractor's terms of service, terms and conditions of use, and license agreement and/or privacy policies which are to the contrary are hereby deleted in their entirety.
 - (vii) All rights, including intellectual property rights, shall remain the exclusive property of WPS and/or the student, as applicable, and Contractor as a limited, nonexclusive license solely for the purpose of performing its obligations as outlined in this Agreement. This Agreement does not give the Contractor any rights, implied or otherwise, to Data Files or any portion thereof, content or intellectual property, except as expressly stated in this Agreement. This includes, without limitation, the right to sell or trade the Data Files or any portion thereof. Any provisions to the contrary in the Contractor's privacy policy, terms of service, terms and conditions of use and/or license agreement are hereby deleted in their entirety.

6. The designated representative for the Contractor for this Agreement is:

Professor Neil Heffernan

and

The designated representative for **WPS** for this Agreement is:

Leisha Simon, Director of Technology

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7. The Contractor shall be liable for any and all damages, costs and attorneys' fees which the Town of Wayland and WPS may incur as a result of any claims, suits and judgments against the Town of Wayland and WPS which arise out of the acts or omissions of the Contractor, its employees, servants, representatives or agents during the term of this Agreement.
8. No delay or omission of WPS to exercise any right hereunder shall be construed as a waiver of any such right and WPS reserves the right to exercise any such right from time to time, as often as may be deemed expedient.
9. Contractor represents that it is authorized to bind to the terms of this Agreement, including confidentiality and destruction of Data Files and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Data Files and/or any portion thereof, or may own, lease or control equipment or facilities of any kind where the Data Files and portion thereof stored, maintained or used in any way.
10. The terms and conditions of this Agreement may not be modified unless by such modifications are agreed to in a written document that is signed by both parties.
11. IN WITNESS WHEREOF, and in consideration of the mutual covenants set forth herein and for other good and valuable consideration, and intending to be legally bound, each party has caused this Agreement to be duly executed as a Massachusetts instrument under seal as of the day and year first written above.

CONTRACTOR NAME

WAYLAND PUBLIC SCHOOLS

Neil Heffernan

Paul Stein

Name

Paul Stein

Director

Superintendent of Schools

Title

12-19-16

September 26, 2016

Date

Date